

## **Privacy Policy Addendum – The Anchor Mobile Application**

This document supplements the **Diocese of Parramatta Privacy Policy** and explains how personal information may be handled through the Diocese’s mobile application “**The Anchor.**”

This addendum should be read together with the Diocese Privacy Policy, which continues to govern how personal information is collected, used, stored, and disclosed by the Diocese.

### **The Anchor Mobile Application**

The Diocese of Parramatta provides a mobile application called **The Anchor** to support communication, engagement, and access to diocesan information and resources.

Access to the application is restricted to authorised users.

The Anchor is designed to comply with NSW privacy legislation and regulations to ensure personal information is collected, stored and used appropriately.

### **Information Collected**

When users access or interact with The Anchor, certain information may be processed to operate and maintain the application. This may include:

- basic account information such as name or email address
- device information such as device type, operating system, and application version
- general information about how the application is used
- content that users choose to submit through the application, such as comments, reactions, or uploaded files

No unnecessary or sensitive personal information is collected unless required for security or compliance purposes.

### **How Information Is Used**

Information processed through The Anchor may be used exclusively to:

- provide access to the application and its features
- communicate updates and information
- improve the performance and functionality of the application
- maintain the security and reliability of the service

Information collected through the application is not used for advertising purposes.

### **Notifications**

The application may send push notifications to provide important updates, announcements, or reminders. Users may manage notification settings on their device.

**Service Providers**

The Anchor is delivered using a third-party platform that supports the operation of the application. These service providers may process information on behalf of the Diocese solely for the purpose of operating and maintaining the service.

All information is stored and retained only for as long as necessary to fulfil system requirements. The Anchor data is stored within secure environments managed by third party provider controlled by the Diocese.

**Analytics**

Limited analytics information may be used to understand how the application is used and to improve its functionality.

The Anchor does not track users across third-party apps or websites for advertising purposes.

**More Information**

Except as described in this addendum, the handling of personal information is governed by the Diocese of Parramatta Privacy Policy.

Privacy enquiries may be directed to:

Diocese of Parramatta  
Bethany Centre  
470 Church Street  
Parramatta NSW 2150

Email: [privacy@parracatholic.org](mailto:privacy@parracatholic.org)